



# Werther's Original Sugar Free Taste Guarantee Redemption Form

We're sorry you didn't like the taste of Werther's Original Sugar Free candy. Our goal is to create a quality tasting smooth, creamy caramel for you to enjoy. In an effort to improve our product, your feedback is appreciated.

Tell us what you think we could do to improve the taste (50 character limit).

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For which flavor are you requesting a refund? (Check one)

- Caramel    Coffee    Cinnamon    Caramel Apple    Mint

Have you tried any of our other flavors? (Check one)

- Yes    No

If you are not satisfied with the taste of Werther's Original Sugar Free candy, complete this redemption form and mail it, along with:

- The original store-identified cash register receipt (copies not accepted) showing the purchase of a bag of Werther's Original Sugar Free with the purchase price and date of purchase circled
- The original UPC symbol found on bag

To: Werther's Original Sugar Free Taste Guarantee  
PO Box 5963  
Kalamazoo, MI 49003-5963

Properly submitted and eligible entries will receive the purchase price of the product, excluding sales tax.

Please print clearly:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Email: \_\_\_\_\_

Price Paid (excluding taxes): \_\_\_\_\_

### Terms & Conditions and Eligibility Requirements:

Offer good only in the United States for product purchased by December 31, 2012 as identified on the purchase receipt. Submissions must be received by 1/11/2013. Refund request must be postmarked within 30 days of purchase. A refund check will be issued in an amount equivalent to the actual price paid, excluding sales tax. Return of any check as undeliverable will result in forfeiture. Check void if not cashed within three (3) months of date of issue. Completed redemption form, original store-identified cash register receipt and original UPC symbol found on bag must be included. Offer valid only on Werther's Original Sugar Free 2.75oz bags. Limit of one redemption request per name, address or household. Duplicate requests will not be honored or acknowledged. PO Box addresses are not accepted. Allow 6-8 weeks for delivery. Requests from employees, retailers, distributors, resellers, groups, clubs or organizations will not be honored. Storck USA, its parents, affiliates, subsidiaries, promotional agencies and retailers (collectively, "Releasees") are not responsible for lost, late, incomplete, inaccurate, stolen, misdirected, undelivered, mutilated, illegible, or postage due requests, receipts, UPCs or mail, or other errors or problems of any kind whether human, mechanical, typographical, printing or otherwise relating to or in connection with the offer, including, without limitation, errors or problems which may occur in connection with the administration of the offer, the processing of requests, or in any offer-relation materials. Releasees are also not responsible for any incorrect or inaccurate information. Mail fraud statutes prohibit acts to obtain money or property by means of false pretense, including fraudulent submissions and the use of false names or addresses (Title 18, U.S.C., Sections 1341 and 1342). We reserve the right to verify identification. Rights to the rebate are not assignable or transferable. Void where prohibited, taxed or restricted. © 2011 Storck USA, L.P.

